

**Access Statement for GREENWICH HOLIDAY LETS, 82
ASHBURNHAM PLACE, WEST GREENWICH, SE10 8UG,
LONDON, ENGLAND.**

Introduction

Greenwich Holiday Lets, houses and apartments are in the heart of West Greenwich, decorated and furnished by artist and stylist Dawn Harverson to a high standard using the White Company Linen and Designer Guild fabrics and accessories. All carry the Enjoy England Quality Rose.

Visitors have the choice of staying in our brand new studio apartment with stunning views of Canary Wharf, Smeg fully fitted kitchen with granite worktops or a charming Victorian period house finished fittingly with an antique bed and wardrobe and all the conveniences of the modern world. All of our properties are fitted with broadband, telephones, fax, TVs and DVD/CD & separate dvd/cassette and radio. Parking available.

Pre-Arrival

- Wi fi phone & broadband available, no extra charge. Your telephone number at 82 AP: 00 44 871 408 8584.
- Further information on our website: www.ghlets.com. Property Manager, Patrick, is available 7 days a week on:
- 00 44 7894 661 402.
- Greenwich mainline station is a few minutes' walk (300 metres), from your apartment for all transport connections, bus, Docklands Light Railway(DLR trains every few minutes), tube, train (London Bridge 5 minutes) and best of all the new Clipper River boat service from Greenwich Pier, boats every 15 minutes, get on and off all day & stops at all major Tourist sites on the River Thames. Greenwich is in Travel zone 1 & 2.
- A collection service by car is available from Greenwich mainline station. Email: info@ghlets.com for further details.
- On booking your house, we can arrange for a delivery of ordered provisions.

- Equipment hire services upon request.
- We have arranged with Handicar taxis a 10% discount if you are staying with us. Their services cover the whole of London and all airports.

Arrival & Car Parking Facilities

- Car parking is available upon request. Car passes to cover the Greenwich Borough are also available at £5 per day.
 - No maximum on the number of cars allowed.
 - There is 1 designated parking space at 82 AP, for guests/visitors with disability, in the underground car park yards from your front door, this area is lit automatically at night.
 - Tarmac road is flat & path is flat to entrance with dropped kerb. Rear access to parked car.
- These are lit 24 hours a day.
- Dog baskets & bowls provided.
 - Please, call Patrick on: + 44 (0) 7894 661 402 if you are having any problems or need any assistance. He is aware of your arrival time. •

Main Entrance, Reception

- There are 2 front doors. One to the front of the apartment block & one from the garage.
 - Assistance provided upon arrival, on request.
- Call Patrick: 00 44 7894 661 402.
- Pad / pen available on arrival.
 - Familiarisation tour available on arrival.
 - Front doors are side hung & over 80cm wide.
 - Entrance is lit 24 hours; there is number signage & Visit Britain signage, outside the front door. Lighting is bright and there is a door mat. Main entrance to lift is carpeted. Stairs are carpeted with handrails.
 - Arrival time is 24 hours a day.
 - 82 Ashburnham Place, is on the 2nd floor.
 - Floor is level throughout reception & main entrance to the lift.
 - From the lift entrance to your front door, the floor is level & carpeted.
 - Provisions for dogs & cats upon request, water bowls, bedding, & food.

Public Areas - Hall, Stairs, Landing, Corridors etc

- Stairs carpeted to all 3 floors. Emergency contact numbers in place.
- Your telephone is in the living room with seating nearby.
- Baby listening device available upon request & changing facilities.

Sitting room.

- Door access is 75 cm or 29". Wooden floors with rugs. Sumptuous hand made Designer Guild French velvet silk sofa. 2 electric heaters. Night blinds and windows double glazed.

Bathroom & toilet

- Tiled floors & walls. Bath with stand up shower. Good lighting and large mirrors. Heated towel rail. Door entrance 75 cm.

Dining Room.

- Round Maple topped table with 5 comfortable chairs.

Laundry

- Laundry, front loading washing machine / dryer in the kitchen.
- Serviced washes & dry cleaning & ironing available daily upon request. Email: info@ghlets.com and see 'useful information'.

Shop

- Please, see 'useful information'. There are 2 supermarkets within half a km of your apartment. Many good family food shops in Royal Hill, see map supplied. Excellent craft & food stalls in Greenwich market square.

Treatment room/s

- Please, email info@ghlets.com
- Visiting beauticians and massage upon request. Health Centre, Royal Hill and also see 'useful information'.

Leisure Facilities

- World Heritage site Greenwich.

Outdoor Facilities

- Riding, cycling, walking, golf, swimming.

Clubs & Entertainment

- See useful information supplied. Comedy Store Club, start of Creek road opposite the Cutty Sark.

Bedrooms & Sleeping Areas

- 82 Ashburnham Place, is suitable for wheelchair users but does not especially fitted bathrooms or toilets. Bedrooms are carpeted. Very comfortable beds from Dream beds and cotton sheets supplied.
- Signage at the front door for Emergency contact, Fire, Police & Ambulance.
- Smoke alarms fitted. Gas alarms fitted.
- Heated beds upon request: info@ghlets.com
- Door widths at over 75 cm.

Self-Catering Kitchen

- Hot water available 24 hours a day. Large work surfaces (granite laminate), & double sink and plenty of underneath & overhead storage.
- Cooker is electric x 4 hob, electric fan oven & microwave.
- Floor surface is granite tiled non slip.
- Overhead spot lighting & underneath cabinet lighting.
- Large fridge & freezer to the right of your cooker.

Touring Facilities (Holiday Parks)

- Please see Greenwich Tour Guides at the Tourist office, Church street opposite the Cutty Sark.

Boats - Narrow Boat, Cruiser & Hotel Boat

- Visit Tourist office for further information.

Attractions (Displays, exhibits, rides etc.)

- See Tourist office and information supplied to your apartment on arrival.

Grounds and Gardens

- No gardens. 82 AP, is a few minutes walk from Royal Greenwich Park, one of the prettiest in England. See maps supplied in your apartment.

Additional Information

- Evacuation, please escape by your front door and take the **stairs** to the ground floor.
- Service dogs welcome but not allowed on any furnishings.
- No smoking policy.
- The property manager, Patrick, is available to help.
- Emergency calls procedures signage at the front door. Call: **999**

Contact Information

- Address: 82 ASHBURNHAM PLACE, GREENWICH, SE10 8SU, LONDON, ENGLAND.
- Telephone: Your phone number at 82 ASHBURNHAM PLACE, is: 00 44 871 408 8584.
- To top up credit on phones you will need to go to ww.telsave.co.uk enter your phone number and follow simple on screen instructions. If you have any problems then can call the Help Desk on:

00 44 20 7100 4550.

Fax: Available upon request: 00 44 208 691 8846.

Minicom: Baby listening device upon request.

Email: Info@GHLets.com

Website: GHLets.com

Grid reference: Please see map link:

<http://www.greenwichholidaylets.co.uk/accommodation/accommodation-map.html>

Hours of operation: 24 hours a day, 7 days a week, 365 days of the year.

Emergency number: Emergency number: **999**

Fire, Police, Ambulance.

Property Manager, Patrick: 00 44 7894 661 402.

Owner: Ms. D Harverson.

Local carers: Local carers available upon request. We also have a good reliable babysitting service, £10 per hour, and dog walker from £10 per hour.

Local equipment hire companies: Please speak to Patrick first because I need to know what you need hire equipment for. He can be contacted by phone or emailed. M: 00 44 7894 661 402 or info@ghlets.co

Local public transport numbers: Please see:

<http://www.tfl.gov.uk/home.aspx>

for all transport information or call: Telephone: 00 44 20 7222 1234

or text phone: +44 (0)20 7918 3015.

Otherwise call Patrick on: + 44 (0) 7894 661 402 or email at:

info@ghlets.com

Local accessible taxi numbers: Taxi Handicars: 00 44 208 852 2211 or 0208 318 4333. Or book online: <http://www.handicars.co.uk>
I recommend booking journeys at least 24 hours in advance, especially when raining.

Future Plans

•82 Ashburham Place, is a stunning apartment, beautifully furnished, fully equipped and maintained to the highest standards.

Contact Telephone and Email Address

We welcome your feedback to help us continuously improve if you have any comments please phone 00447894661402 or email Info@GHLets.com