

**Access Statement for GREENWICH HOLIDAY LETS, 5 DARNELL HOUSE, ROYAL HILL, WEST GREENWICH, SE10 8SU, LONDON, ENGLAND.**

**Introduction**

Greenwich Holiday Lets, houses and apartments are in the heart of West Greenwich, decorated and furnished by artist and stylist Dawn Harverson to a high standard using the White Company Linen and Designer Guild fabrics and accessories. All carry the Enjoy England Quality Rose.

Visitors have the choice of staying in our brand new studio apartment with stunning views of Canary Wharf, Smeg fully fitted kitchen with granite worktops or a charming Victorian period house finished fittingly with an antique bed and wardrobe but all the conveniences of the modern world. All of our properties are fitted with broadband, telephones, digital tv, radio, dvd, cd & cassette. Parking available.

**Pre-Arrival**

- Wi fi phone & broadband available, no extra charge. Your telephone number at 5 DH, is: + 44 (0) 203 051 1101.
- Further information on our website: **[www.ghlets.com](http://www.ghlets.com)**. Property Manager, Patrick, is available 7 days a week on:
- + 44 (0) 7894 661 402.
- Greenwich mainline station is a few minutes' walk (300 metres), from your apartment, for all transport connections, bus, Docklands Light Railway (trains every few minutes), tube, train (London Bridge 5 minutes) and best of all the new Clipper River boat service from Greenwich Pier, boats every 15 minutes, get on and off all day & stops at all major Tourist sites on the River Thames. Greenwich is in Travel zone 2.
- A collection service by car is available from Greenwich mainline station. Email: [info@ghlets.com](mailto:info@ghlets.com) for further details.
- On booking your apartment, we can arrange for a delivery of ordered provisions.

- Equipment hire services upon request.
- We have arranged with Handicar taxis a 10% discount if you are staying with us. Their services cover the whole of London and all airports.

### **Arrival & Car Parking Facilities**

- Car parking is available upon request. Car passes to cover the Greenwich Borough are also available at £5 per day.
- No maximum on the number of cars allowed.
- There is 1 parking space at 5 Darnell House, for guests/visitors with disability. 5 yards from your front door.
- Tarmac road is flat & path is flat to entrance with dropped kerb. Rear access to parked car. No speed bumps in & no barriers.
- Dog bowls provided.
- Please, call Patrick on: + 44 (0) 7894 661 402 if you are having any problems or need any assistance. He is aware of your arrival time. The car parking spaces are well lit & there are 24 hour lights on outside the 5 Darnell House.

### **Main Entrance, Reception & Ticketing Area**

- There is 1 main front door to the building with electronic entrance by security plate. There is lift access & stair access with handrails. Lighting is on 24 hours a day.
- 5 Darnell House, front door is on the 2<sup>nd</sup> floor.
- Pad / pen available on arrival.
- Familiarisation tour available on arrival.
- Front doors are side hung & over 80cm wide.
- Entrance is lit 24 hours; there is number signage & Visit Britain signage, outside the front door. Lighting is bright. There is a door mat and 2 internal hall runner mats in the front door hall.
- Arrival time is 24 hours a day.
- No grab handrails to entrance
- Floor is level throughout the apartment.
- Provisions for dogs & cats upon request, water bowls, bedding, food and private gardens around the apartment block – approximately ½ acre.

## **Public Areas - Hall, Stairs, Landing, Corridors etc**

- Stairs & halls are all concrete & tiled floors. Emergency contact numbers in place.
- Your telephone is in the living room with seating nearby.
- Baby listening device available upon request & changing facilities.

## **Public Areas - Sitting room, lounges, lobbies etc**

- Please see previous.

## **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- Hi tech fully fitted kitchen.

## **Laundry**

- Laundry, front loading washing machine in the kitchen. Indoor clothes horse, radiator clothes dryer & outdoor clothes line on balcony.
- Serviced washes & dry cleaning available daily upon request. Email: [info@ghlets.com](mailto:info@ghlets.com)

## **Shop**

- Supermarkets, local shops all within a few yards of your front door. Please, also see 'useful information' supplied in the Guest book.

## **Bedrooms & Sleeping Areas**

- 5 DARNELL HOUSE, is suitable for wheelchair users.
- Signage at the front door for Emergency contact, Fire, Police & Ambulance.
- Smoke alarms fitted. Gas alarms fitted.
- Heated beds upon request: [info@ghlets.com](mailto:info@ghlets.com)
- Door widths at over 70 cm.

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- There is one bathroom bath with Jacuzzi & shower.
- Bathroom is 7 feet x 7 feet.
- Floor surface is tile.
- Door entrance is hinged on one side, entrance = 22" or 56 cm.
- Separate toilet, entrance = 22" or 56 cm.

## **Self-Catering Kitchen**

- The kitchen is fully equipped.
- Access from the main entrance along hallway, entrance = 72 cm.
- Hot water available 24 hours a day. Large work surfaces (laminated), & single sink and plenty of underneath & overhead storage.
- Cooker is electric x 4 hob, double oven & microwave.
- Floor surface is wood laminate.
- 4 x Overhead spot lighting.
- Fridge & freezer to the left of your cooker.
- Fire blanket & extinguisher to the left of cooker.

## **Attractions (Displays, exhibits, rides etc.)**

- Please see Tourist information [www.ghlets.com](http://www.ghlets.com)  
The tourist office is on Church Street, opposite Marks & Spencers & Cutty Sark.

## **Grounds and Gardens**

- Front garden & back gardens are grass and trees. • No hazards or water features.

## **Additional Information**

- Evacuation, please escape by nearest access point which is the main concrete staircase with handrail.
- Service dogs welcome but not allowed on any furnishings.
- No smoking policy.
- The property manager, Patrick, is available to help.

- Emergency calls procedures signage at the front door.

## **Contact Information**

Address: 5 DARNELL HOUSE, ROYAL HILL, GREENWICH, SE10 8SU, LONDON, ENGLAND.

Telephone number at 5 DARNELL HOUSE: + 44 203 051 1101.

To top up credit on phones you will need to go to [www.telsave.co.uk](http://www.telsave.co.uk), enter your phone number and follow simple on screen instructions. If you have any problems then can call the Help Desk on 020 7100 4550.

Fax: Available upon request: + 44 (0) 208 691 8846.

Minicom: Baby listening device upon request.

Email: [Info@GHLets.com](mailto:Info@GHLets.com)

Website:

Grid reference: Please, see map link:

<http://www.greenwichholidaylets.co.uk/accommodation/accommodation-map.html>

Hours of operation: 24 hours a day, 7 days a week, 365 days of the year.

Emergency number: Emergency number: **999**

**Fire, Police, Ambulance.**

Property Manager, Patrick: + 44 (0) 7894 661 402.

Owner: Ms. D Harverson.

Local carers: Local carers available upon request. We also have a good reliable babysitting service, £10 per hour, and dog walker from £10 per hour.

Local equipment hire companies: Please speak to Patrick first because I need to know what you need hire equipment for. He can be

contacted by phone or emailed. M: + 44 (0) 7894 661 402 or  
info@ghlets.co

Local public transport numbers: Please see:

<http://www.tfl.gov.uk/home.aspx>

for all transport information or call: Telephone: +44 (0)20 7222 1234

text phone: +44 (0)20 7918 3015.

Otherwise call Patrick on: + 44 (0) 7894 661 402 or email at:

info@ghlets.com

Local accessible taxi numbers: Taxi Handicars: + 44 (0) 208 852  
2211 or 0208 318 4333. Or book online: <http://www.handicars.co.uk>  
I recommend booking journeys at least 24 hours in advance. 10%  
discount for Greenwich Holiday Lets clients.

### **Future Plans**

•5 Darnell House, is a spacious, well furnished apartment, fully  
equipped and maintained to the highest standards. Future plans are to  
make the apartment into a more usable space for handicapped  
persons.

### **Contact Telephone and Email Address**

**We welcome your feedback to help us continuously improve if  
you have any comments please phone +447894661402 or email  
Info@GHLets.com**