

Access Statement for GREENWICH HOLIDAY LETS, 12 BURGOS GROVE, WEST GREENWICH, SE10 8LL, LONDON, ENGLAND.

Introduction

Greenwich Holiday Lets, houses and apartments are in the heart of West Greenwich, decorated and furnished by artist and stylist Dawn Harverson to a high standard using the White Company Linen and Designer Guild fabrics and accessories. All carry the Enjoy England Quality Rose. (Click Rose for details)

Visitors have the choice of staying in our brand new studio apartment with stunning views of Canary Wharf, Smeg fully fitted kitchen with granite worktops or a charming Victorian period house finished fittingly with an antique bed and wardrobe but all the conveniences of the modern world. All of our properties are fitted with broadband, telephones, fax, TVs and DVD/cd. Parking available.

Pre-Arrival

- Wi fi phone & broadband available, no extra charge. Your telephone number at 12BG, is: + 44 (0) 208 320 2713.
- Further information on our website: www.ghlets.com. Property Manager, Patrick, is available 7 days a week on:
- + 44 (0) 7894 661 402.
- Greenwich mainline station is a few minutes' walk (300 metres), from your house for all transport connections, bus, Docklands Light Railway (trains every few minutes), tube, train (London Bridge 5 minutes) and best of all the new Clipper River boat service from Greenwich Pier, boats every 15 minutes, get on and off all day & stops at all major Tourist sites on the River Thames. Greenwich is in Travel zone 2.
- A collection service by car is available from Greenwich mainline station. Email: info@ghlets.com for further details.
- On booking your house, we can arrange for a delivery of ordered provisions.
- Equipment hire services upon request.
- We have arranged with Handicar taxis a 10% discount if you are staying with us. Their services cover the whole of London and all

airports.

Arrival & Car Parking Facilities

- Car parking is available upon request. Car passes to cover the Greenwich Borough are also available at Â£5 per day.
- No maximum on the number of cars allowed.
- There is 1 designated parking space in Burgos Grove for guests/visitors with disability. 50 yards from your front door.
- Tarmac road is flat & path is flat to entrance with dropped kerb. Rear access to parked car. No speed bumps in BG & no barriers.
- Our contact number is with your spare set of keys in the cellar under the front door steps. These are lit 24 hours a day.
- Dog bowls provided.
- Please, call Patrick on: + 44 (0) 7894 661 402 if you are having any problems or need any assistance. He is aware of your arrival time. The car parking spaces are well lit & there are 24 hour lights on outside the building 12 Burgos Grove.
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Main Entrance, Reception & Ticketing Area

- There are 2 front doors. Most accessible is the up to the front door, 4 steps. Steps to main front door are at wide (over 3 feet, in York stone with wide York stone hand rails. Lighting is on 24 hours a day.
- Entrance to basement front door is narrow & curved, made of York Stone. These steps are lit but please take care when raining or wet. Assistance provided upon arrival, on request. Call Patrick: +44 (0) 7894 661 402.
- Pad / pen available on arrival.
- Familiarisation tour available on arrival.
- Front doors are side hung & over 80cm wide.
- Entrance is lit 24 hours; there is number signage & Visit Britain signage, outside the front door. Lighting is bright. There is a door mat and 2 internal hall runner mats in the front door hall.
- Arrival time is 24 hours a day.
- No grab handrails to entrance, however there are wide York Stone hand rails.
- Floor is level throughout reception & main entrance.

- Provisions for dogs & cats upon request, water bowls, bedding, food and courtyard back garden and walking facilities.

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Public Areas - Hall, Stairs, Landing, Corridors etc

- Stairs carpeted to all 3 floors. Emergency contact numbers in place.
- Your telephone is on the ground floor in the single bedroom with seating nearby.
- Baby listening device available upon request & changing facilities.

Public Areas - Sitting room, lounges, lobbies etc

- Please see previous.

Public WCs

- NA

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- The Kitchen is on the basement level, down the stairs from the entrance hall.
- Bannister rails & carpets.
- Hi tech fully fitted kitchen.

Laundry

- Laundry, front loading washing machine on the basement level in the kitchen. Serviced washes & dry cleaning available daily upon request. Email: info@ghlets.com
- There is 1 outside clothes line. 1 indoor drying clothes horse in the dining room & 1 additional ceiling horse in the bathroom.

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Shop

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Treatment room/s

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Leisure Facilities

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Outdoor Facilities

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Conference & Meeting Rooms, Banqueting

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Clubs & Entertainment

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Bedrooms & Sleeping Areas

- 12 Burgos Grove, is not suitable for wheelchair users.
- Signage at the front door for Emergency contact, Fire, Police & Ambulance.
- Smoke alarms fitted. Gas alarms fitted.
- Heated beds upon request: info@ghlets.com
- Door widths at over 80 cm.
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Bathroom, Shower-room & WC [Ensuite or Shared]

- There is one bathroom with hand shower & toilet.
- Bathroom is 12 feet x 12 feet.
- Floor surface is vinyl.
- Door entrance is hinged on one side.

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Self-Catering Kitchen

- the kitchen is on the ground basement floor.
- Access from the main entrance via curved carpeted staircase with handrail.
- Hot water available 24 hours a day. Large work surfaces (granite laminate), & double sink and plenty of underneath & overhead storage.
- Cooker is gas x 4 hob, electric fan oven & microwave.
- Floor surface is tiled non slip.
- Overhead spot lighting & underneath cabinet lighting.
- Large fridge & freezer to the left of your cooker.
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Caravans, Holiday Homes & Twin Units

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Touring Facilities (Holiday Parks)

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Boats - Narrow Boat, Cruiser & Hotel Boat

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Attractions (Displays, exhibits, rides etc.)

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Grounds and Gardens

- Front garden is flowered with clematis and trees. Walled secluded courtyard back garden. Please see ghlets.com for pictures. Large teak table for outside dining with seating.
- No hazards or water features. The garden is spilt in 2 by 2 wide steps. Ground is half small pebble from the back of the house to large stone, seating area at the back of the courtyard.

Additional Information

- Evacuation, please escape by nearest of 3 access points. 2 on ground basement floor, to the back & front of house and 1 front front door exit on the ground floor.
- Service dogs welcome but not allowed on any furnishings.
- No smoking policy.
- The property manager, Patrick, is available to help.
- Emergency calls procedures signage at the front door.

Contact Information

Address: 12 Burgos Grove,
West Greenwich, SE10 8LL,
London, England.

Telephone: Your phone number at 12 BURGOS GROVE, is: + 44 (0) 208 320 2713.

To top up credit on phones you will need to go to www.telsave.co.uk, enter your phone number and follow simple on screen instructions. If you have any problems then can call the Help Desk on 020 7100 4550.

Fax: Available upon request: + 44 (0) 208 691 8846.

Minicom: Baby listening device upon request.

Email: GHLets.com

Website:

Grid reference: Please see map link:
<http://www.aboutmyplace.co.uk/coord/51.474915,-0.019741&scaleLevel=14&poi=coord&mt=b>

Hours of operation: 24 hours a day, 7 days a week, 365 days of the year.

Emergency number: Emergency number: 999
Fire, Police, Ambulance.
Property Manager, Patrick: + 44 (0) 7894 661 402

Local carers: Local carers available upon request. We also have a good reliable babysitting service, £10 per hour, and dog walker from £10 per hour.

Local equipment hire companies: Please speak to Patrick first because I need to know what you need hire equipment for. He can be contacted by phone or emailed. M: + 44 (0) 7894 661 402 or info@ghlets.co

Local public transport numbers: Please see:
<http://www.tfl.gov.uk/home.aspx>
for all transport information or call: Telephone: +44 (0)20 7222 1234
, text phone: +44 (0)20 7918 3015.
Otherwise call Patrick on: + 44 (0) 7894 661 402 or email at:
info@ghlets.com

Local accessible taxi numbers: Taxi Handicars: + 44 (0) 208 852 2211 or 0208 318 4333. Or book online: <http://www.handicars.co.uk>
I recommend booking journeys at least 24 hours in advance.

Future Plans

- 12 Burgos Grove, is a stunning house, beautifully furnished, fully equipped and maintained to the highest standards.

Contact Telephone and Email Address

We welcome your feedback to help us continuously improve if you have any comments please phone 00447894661402 or email Info@GHLets.com